

Mercy Community Healthcare CEO Cindy Siler Announces Resignation After 10 Years

FOR IMMEDIATE RELEASE:

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FRANKLIN, TN – Mercy Community Healthcare (Mercy) announced today that Cindy Siler, Chief Executive Officer, has resigned, effective March 2026. Siler has served as Mercy's CEO for 10 years and is only the third to hold the position since Mercy's inception in 1999.

"I have been beyond blessed to have had the opportunity to serve as the third Mercy CEO," said Siler. "I am so proud of our entire Mercy team, without whom we wouldn't be where we are today. My Heavenly Father has called me to begin a new chapter, and I am at peace with His timing. Mercy has no shortage of leaders – from providers to support staff to board members – who will continue to drive the mission forward. I will remain a Mercy champion and look forward to seeing what's next for this great organization."

During Siler's tenure, Mercy has experienced tremendous growth and expansion, all while maintaining its focus on the mission: to reflect the love and compassion of Jesus Christ by providing excellent healthcare to all and support to their families. Alongside her talented and mission-driven leadership team and colleagues, Siler oversaw the following milestones:

- 2016: Expanded Mercy's footprint at its Williamson Square Mall location
- 2016: Added Parent Child Interactive Therapy and Chronic Care Management services
- 2017: Amplified fundraising efforts and launched the annual fall dinner event
- 2017: Opened a Mercy location in Lewisburg (Marshall County)
- 2018: Established Mercy's core values, each tied to scripture and organizational culture
- 2018: Strengthened Mercy's strategic planning processes and collaboration



- 2019: Founded the Golf with Mercy fundraising event
- 2020: Navigated the COVID-19 pandemic, supporting employees and patients
- 2021: Introduced the Marketing and Development, and Medical Records departments
- 2022: Purchased the Mercy mobile unit to reach remote neighborhoods and rural areas
- 2022: Launched a capital campaign for a new building
- 2023: Moved into Mercy's new building, bringing all service lines under one roof
- 2023 to present: Instituted new service lines, including gynecology, Saturday hours and medication-assisted treatment for substance-abuse disorders
- 2016 to 2024: Grew unique annual patient count from 6,790 to 14,255

"On behalf of Mercy's Board of Directors, I thank Cindy for everything she has accomplished during her time here, both the tangible and intangible," said Julia Stump, Board of Directors Chair. "She has been a tremendous asset to this organization and has seen it through celebratory and challenging times. Her compassion, work ethic, dedication, and heart for this community and our patients cannot be overstated. We all wish her well in her next chapter of life!"

Mercy's Board of Directors has established a search committee to oversee the hiring of Mercy's next CEO. Please email CEOsearch@mercytn.org with any position-related inquiries.

About Mercy Community Healthcare

Mercy Community Healthcare exists to reflect the love and compassion of Jesus Christ by providing excellent healthcare to ALL and support to their families. Mercy provides adult and pediatric primary care, a myriad of mental health services, and spiritual support and care. Mercy is accepting new patients at its Franklin and Lewisburg locations. Please call 615.790.0567 (Franklin) or 615.814.3400 (Lewisburg) to schedule an appointment and establish a primary care provider.